APsystems Microinverter Limited Warranty

Brazil

This APsystems Limited Warranty Policy ("Warranty") hereby applies to the microinverters, the Energy Communications Unit (ECU) and the accessories provided by Altenergy Power System Inc. ("APsystems") in the Brazil. It aims to clarify the specific terms and conditions related to the warranty of the above-mentioned products (the "Products") , which shall apply to products installed and registered on or after January 1, 2025.

Applicable Products and Warranty Periods

1. DS3/DS3D/QT2/QT2D series microinverters: The warranty period is 15 years. The warranty start time shall take effect from the earlier of the following dates:
· 12 months after the date of shipment from APsystems; or
· The date of registration of the product on the APsystems EMA portal.

2. EZ1/EZ1D series microinverters: The warranty period is 12 years. The warranty start time shall take effect from the earliest of the following dates:
· 12 months after the date of shipment from APsystems; or
· The date of registration of the product in the AP EasyPower application; or
· The date when the product is first connected to the AP EasyPower application via Bluetooth.

3. ECU series products: The warranty period is 3 years. The start time of the warranty period shall be from the date of the original registration of the ECU in the APsystems EMA database.

4. Accessories:
· Power Cord: 2 years.
· AC Combiner box: 3 years.
· AP Meter: 2 years.

Connection Requirements

1. DS3/DS3D/QT2 /QT2D series microinverters: If the product is not continuously connected to the Internet via the ECU, except where such interruption is caused by factors beyond the reasonable control of the Covered Owner, the warranty coverage shall be limited to a 2-year legal warranty commencing from the date of shipment from APsystems.

2. EZ1/EZ1D series microinverters: If the product is not registered in the AP EasyPower application or other authorized applications by APsystems, the warranty coverage will be limited to a 2-year legal warranty starting from the date of shipment from APsystems.

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Warranty Service Contents

1. During the warranty period, if the product fails to operate normally due to material and workmanship defects and is confirmed by APsystems through inspection, APsystems will have the following options:
(1) Repair or replace the defective product free of charge. When repairing or replacing, new and/or refurbished components, as well as components of the original design or subsequent designs, may be used.
(2) Provide a refund to the warranty holder according to the actual value of the product at the time the defect is discovered.

2. When repairing or replacing defective products, APsystems has the right to decide on its own to use new and/or refurbished components, and/or adopt components of the original design or subsequent designs.

3. If APsystems repairs or replaces a defective product, it will also bear the freight for transporting the replacement product from the company to the customer but will not bear any import duties or taxes (for other possible exemption situations, please refer to the return authorization procedure). This warranty does not cover the freight for shipping the product to APsystems, the labor cost for disassembling the defective product or reinstalling the repaired or replaced product, and any transportation damage, nor the loss of any power generation.

4. If APsystems repairs or replaces a defective product, the warranty of the repaired or replaced product will continue until the end of the original warranty period or 90 days from the date of receipt of the repaired/replaced product (whichever is later, subject to the installation and Internet connection time requirements).

Warranty Claim Process

After the buyer receives the product, they should immediately inspect the product. If there are any problems or special instructions, they need to inform APsystems in writing in a timely manner. From the date the buyer receives the product, if no written notice is sent to the supplier within fifteen (15) calendar days, it shall be deemed that the product was delivered in good condition and fully meets the buyer's requirements.

If the product fails to operate properly due to flaws in materials or workmanship, and after inspection by APsystems, it is confirmed that such flaws do exist, then such products shall be determined as defective products.

If you wish to request after-sales service in accordance with the terms of this warranty, the warranty right holder must strictly follow the Return Merchandise Authorization (RMA) process. The detailed process can be found on the official company website www.APsystems.com.

Warranty Exclusions

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This warranty clause shall not apply in the following situations, and APsystems shall not bear any liability for such situations:

1. The product is not purchased from APsystems or an entity explicitly authorized by it for resale, or is purchased on an unauthorized third - party e - commerce platform, and the product has defects or damage or is sold second-hand;

2. For DS3/DS3D/QT2/QT2D series microinverter products, if the product is not connected to the Internet via the ECU within 45 consecutive days after the photovoltaic system obtains the operation permit from the local competent authority and does not maintain a continuous connection status thereafter, and there are defects or damage;

3. For EZ1/EZ1D series microinverter products, if the product is not registered in the AP EasyPower application or other applications authorized by APsystems, and there are defects or damage;

4. EZ1/EZ1D series microinverters are used in combination with any battery packs not on the APsystems compatible battery list, and there are defects or damage. The compatible battery list can be found in the document library on the APsystems website.

5. The product is moved from its original installation location, and there are defects or damage;

6. Normal appearance wear of the product, including fading and scratches, but does not affect the normal function of the product;

7. The product is disassembled, tampered with, or modified in any way, and there are defects or damage;

8. The product is misused, neglected for maintenance, improperly installed, used under conditions other than its designed purpose, or not used in accordance with the methods described in the APsystems user manual, and there are defects or damage;

9. The product is directly or indirectly affected by situations beyond reasonable control, such as earthquakes, fires, floods, typhoons, wars, civil unrest, military riots, terrorist acts, willful destruction, riots, etc., and the resulting interruptions, loss of function, communication interruptions, or performance problems (hardware or software), or water immersion, corrosion, pest damage, or input voltage exceeding the product's specification parameters (whether the voltage comes from the power grid, generator, or lightning strike), and there are defects or damage;

10. The product is affected by incidental or indirect damage caused by other components in its electrical system, and there are defects or damage;

11. The product is attempted to be changed or have its original identification marks (including trademarks, models, or serial numbers) removed, and there are defects or damage;

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12. Costs related to the removal, installation, or troubleshooting of any components of the customer's electrical system, wired or wireless network system;

13. Photovoltaic power station projects using APsystems products must comply with the regulations of the local competent authorities or be reported to the local competent authorities. If power stations that do not comply with the regulations or are not reported have risks, fines, etc. due to the use of APsystems products, APsystems will not bear the liability.

Warranty Transfer and Change

This warranty does not cover the costs related to the removal, installation, or troubleshooting of any components of the customer's electrical system. During the warranty period, if it is necessary to transfer this warranty to the subsequent owner of the product, you need to obtain and fill out the "Warranty Transfer Form" from the APsystems website and pay the corresponding symbolic transfer fee as indicated in the form.

Warranty Extension Options

APsystems microinverter products are entitled to a standard 15 - year warranty service by default. On this basis, for all inverters purchased through authorized distribution channels, APsystems provides a warranty extension plan. You can purchase the warranty extension service for microinverters from APsystems - authorized dealers or through APsystems' online purchase channels. The products eligible for warranty extension include the DS3/DS3D/QT2/QT2D series microinverters.
The following conditions need to be followed:
1. DS3/DS3D/QT2/QT2D series microinverters:
(1) Starting from January 1, 2025, the warranty can be extended to 25 years.
(2) The warranty extension must be purchased within 6 months after registration on the EMA portal.
(3) If the product is not continuously connected to the Internet via the ECU, the warranty coverage will be limited to a 2-year legal warranty starting from the date of shipment from APsystems and cannot be extended.
(4) The additional 10 - year extended warranty will take effect after the expiration of the 15 - year standard warranty period.

2. Unless there is a special agreement between APsystems and the customer, the extended warranty only covers the hardware material costs required to restore the equipment to normal working condition due to manufacturing or material defects, and does not include any inbound/outbound freight, labor costs for replacing equipment, or on - site service costs. All other costs, including but not limited to direct or indirect damages caused by defective equipment or other facilities of the photovoltaic system, and power generation losses during product downtime, are not covered by APsystems' warranty extension. In addition, the warranty terms specified in this document also apply to the extended warranty service.

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Limitation of Liability and Consumer Rights

This warranty is the only and exclusive warranty provided by APsystems. To the extent permitted by law, it supersedes all other express or implied, statutory or other forms of warranties, including but not limited to warranties of title, quality, merchantability, fitness for a particular purpose, or non - infringement, as well as guarantees regarding the accuracy, sufficiency, or applicability of any technical or other information provided in the manual or other documents. Under no circumstances shall APsystems be liable for any special, direct, indirect, incidental, or consequential damages, losses, costs, or expenses, whether such liability arises from contract or tort, including but not limited to any economic losses, property losses, or personal injuries. However, it should be noted that some jurisdictions may not allow the limitation or exclusion of implied warranties, or the limitation of the duration of implied warranties, as well as the limitation or exclusion of certain damages. Therefore, the above - mentioned limitation or exclusion clauses may not apply in these regions. This warranty grants customers specific legal rights, and customers may also have other rights that vary depending on the jurisdiction.

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